

Subject: update coronavirus (COVID-19)
Boxmeer, March 12, 2020

Dear parents,

This afternoon the government announced in a press conference additional measures for the Netherlands to prevent the further spread of the coronavirus (Covid-19). We would like to inform you what this means for the childcare of Spring Kinderopvang.

The additional measures mean that the locations in Limburg will be subject to the same guidelines that were previously in force in Noord-Brabant. This means that the following RIVM guidelines apply to all our locations:

- We ask you to keep your child at home if your child has **or** a cold **or** a cough **or** a fever (higher than 38 degrees). This regards at least one of the symptoms, so even if your child has only a cough or a cold. If the symptoms are gone for 24 hours, your child can return to the childcare.
- According to the guidelines of the RIVM, this also applies if one or more of these symptoms have existed for some time. Even though there was another cause of the symptoms at first, there may now be a corona infection, so that the symptoms continue.
- We request that you contact your childcare location by telephone and inform us that your child is staying at home.
- If your child develops one of the above symptoms at the childcare, a staff member will contact you by telephone and will ask you to pick up your child.
- If you experience symptoms yourself, we ask you to arrange that your child is brought and/or picked up by someone else. Of course, this also applies to other people who usually come to pick up your child.
- If you suspect that you or your child has the COVID-19 virus, you are requested to contact your doctor and the manager of your childcare center by telephone.

As a parent, you are responsible for reporting an infection to the GGD or the doctor and follow the instructions of the GGD.

Guideline employees and locations

Our locations will remain open as usual. Since the above-mentioned guideline also applies to our employees, we may be confronted with the fact that employees must also stay at home. Per day we monitor what this means for the group occupancy. We do our utmost to arrange replacement. In the most extreme case, this may mean that we must close one or more groups or combine locations. You can trust that we do our utmost to communicate this with you in a timely manner.

We ask for your understanding and co-operation

We realize that this is an uncertain and unpleasant situation and we hope for your understanding and co-operation. The most important thing we all can and must do is: take responsibility and act wisely. So do not take unnecessary risks for yourself and the other. But do not act unnecessarily out of panic if there is no reason for this.



Questions or more information

If you have any questions, feel free to ask a staff member or the manager of your childcare center. You can also contact our Customer Service: tel. 088 2088 300. For more information about the corona virus, visit the RIVM website: www.rivm.nl (information also in English and Chinese) and the national government (<https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19/frequently-asked-questions-about-coronavirus-and-kinderopvang>). Or contact the national information number (tel. 0800 1351) or the local GGD.

Our coordination team keeps a close eye on developments. If there is reason for it, we will of course take measures and inform you about this.

Kind regards,
on behalf of Spring Kinderopvang,

Annet van Zon
directeur-bestuurder

